

## The Family Service's Childcare Marketplace

The Family Service's childcare marketplace (Betreuungsbörse) is a platform where students and employees can advertise their services and availability for childcare in the form of babysitting and homework help throughout the University. This way, fellow students and employees with children who are looking for support can find suitable childcare (babysitting/homework help).

Parents and caregivers who are interested in using this service can find more information below, for example on how to register.

The University of Oldenburg does not arrange babysitting/homework help; it only makes it easier for people who are looking for help to find people who are offering help. Individuals looking for childcare and those offering childcare/homework help must therefore contact each other independently and come to all agreements themselves, such as the time and place of childcare as well as any potential agreements on payment. The University of Oldenburg does not verify the services offered or the personal qualifications of the individuals offering them. It does not assume any liability for childcare arrangements sought and made by users of the platform.

We wish to point out that the services offered on the childcare marketplace are not a substitute for regular childcare at a crèche, kindergarten or after-school care centre. The childcare marketplace is only intended for supplementary childcare services, not regular childcare. Listings and requests for day care are not permitted on the childcare marketplace and will be removed.

### **More information for interested parents who are looking for childcare/homework help:**

1. Inform the Family Service of the type of help you are looking for.
2. Your account will then be activated for the childcare marketplace on Stud.IP. Users who are looking for childcare assistance cannot see each other on the platform.
3. In the childcare marketplace, you can find caregivers in your local area. In the files section, you will find additional information that the individual has provided, such as certificates and the completed questionnaire with information about themselves. (The University of Oldenburg assumes no responsibility for the correctness and completeness of the information, nor for it being up-to-date.)
4. If you are interested in using someone's services, you can contact the caregiver to discuss further details.
5. Establishing contact, agreeing on fees and arranging childcare dates and times are the responsibility of the users themselves and not the University of Oldenburg (Family Service). The University of Oldenburg accepts no liability for any contact resulting from the childcare marketplace.

**More information for members of the University who would like to offer childcare/homework help:**

1. Do you have experience with children/young people and would you like to offer childcare/homework help?
2. Then complete the questionnaire and send it to the Family Service.
3. The Family Service will invite you to a short interview.
4. After the interview, your account will be activated for the childcare marketplace.
5. Please upload all the required documents to the childcare marketplace and update them in the event of any changes.

Important: Please only send information that should also be published on the platform. By uploading the questionnaire, you agree that the information provided in the document will be published in the Childcare Marketplace in Stud.IP. At any time, you may request that the information you have voluntarily provided be deleted, or that individual items of information be deleted. As the person offering childcare, we require at least your full name, a brief description of your services (childcare/homework help) and an email address in order for you to be able to participate in the childcare marketplace. If you do not agree with these minimum requirements, we will not be able to include you as a childcare provider in the Childcare Marketplace.

6. Once you have uploaded the required documents, parents will be able to find you on the childcare marketplace.

Establishing contact, agreeing on fees and arranging childcare dates and times are the responsibility of the users themselves and not the University of Oldenburg (Family Service). The University of Oldenburg accepts no liability for any contact resulting from the childcare marketplace.

Attachment: Questionnaire

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